

Refund policy: All payments for rentals due or in arrears are non refundable.

RNL Property Management will, with prior agreement, refund rental received for any period that a Property is rendered uninhabitable as per tenancy agreement clause 11(3) free of charge, refunds for overpaid rental which do not fall within clause this will be actioned from an email request from the tenant and will attract an admin fee of £20.00 plus VAT if an overpayment has been made and no other monies are outstanding in relation to the contract for over payer or any joint and severally tenants.